



For information about paying your dwelling or garage charge by Direct Debit please call the Rents Helpline on 0118 937 2784

to	Instruction to your Bank or Building Society to pay by Direct Debit						
Income Management Section	Socie	ety to	pay r	y Dire	ect De	tide	
Reading Borough Council	Origin	Originators Reference Number					
PO Box 2798	9	9	0	7	9	3	
Civic Offices							
Reading		FOR REA	ADING BO	ROUGH CO		FEICIAL II	SE ONI V
RG1 9GP	This	FOR READING BOROUGH COUNCIL OFFICIAL USE ONLY This is not part of the instruction to your Bank or Building Society					
Name(s) of Account Holder(s)		Please tick to confirm your payment frequency:					
		☐ Weekly on a Friday ☐ Fortnightly on a Wednesday					
Bank/Building Society account number		Collection dates vary					
	Mon	thly	<b>2</b> 2		<u> </u>		<b>□</b> 25 <sup>th</sup>
Branch Sort Code	Mon	шу	<b>u</b> 2			l ——	<b>4</b> 25
Name and full postal address of your Bank/Building Society	Please	pay Read	ding Bor	ough Cou	ıncil Dire	ect Debit	g Society s from the s safeguards
To: The Manager Bank/Building Society	assured	d by the l	Direct D	ebit Gua	rantee.	I underst	and that this buncil and, if
Address		ails will					ank/Building
	Signatu	re(s)					
Postcode							
6/7 Digit Payment Reference Number	Date						
		Building Sc pes of acc		nay not ac	cept Dire	ct Debit i	nstructions from
	<b>,</b>						
The Direct Debit Cuerantee						0154500	

## The Direct Debit Guarantee

This Guarantee is offered by all Banks and Building Societies that take part in the Direct Debit Scheme. The efficiency and security of the Scheme is monitored and protected by your own Bank or Building society.



- If the amounts to be paid or the payment dates change Reading Borough Council will notify you ten working days in advance of your account being debited or as otherwise agreed.
- If an error is made by Reading Borough Council or your Bank or Building society, you are guaranteed a full and immediate refund from your branch of the amount paid.
- You can cancel a Direct Debit at any time by writing to your Bank or Building Society. Please also send a copy of your letter to us.