



Instruction to your Bank or Building Society

to pay by Direct Debit

Please fill in the whole form including the official use box using a	1
ballpoint pen and send it to:	

Reading Borough Council Revenues Section	Service User Number:							
	2	-	•	2	1	•		
Civic Offices	2	5	0	2	1	0		
Bridge Street								
Reading RG1 2LU	FOR READING BOROUGH COUNCIL OFFICIAL USE ONLY							
Name(s) of Account Holder(s)		This is not part of the instruction to your Bank or Building Society						
	The Council offers two payment dates. Please tick the box to show your preference. 1 st of the month 15 th of the month							
Bank/Building Society account number								
Branch Sort Code	If no box is selected payment will be taken on the 1 st of							
	the month							
Name and full postal address of your Bank/Building Society								
To: The Manager Bank/Building Society	Instru	ction to	o vour B	ank or	Buildin	a Socie	tv	
Address	Instruction to your Bank or Building Society Please pay Reading Borough Council from the account detailed							
							ssured by the	
	remain	with Rea	ading Bo	rough C	ouncil a		nstruction may details will be	
Postcode	pussed	cicction	iculty to i	niy bank	/ Ballanig	g boelety.		
	Signatu	re(s)						
Business Rates Reference Number:								
	Date							

Banks and building societies may not accept Direct Debit instructions for some types of account

 $m \succ$ _Cut along the line and keep the Direct Debit Guarantee below .

The Direct Debit Guarantee



- This guarantee is offered by all banks and building societies that keep instructions to pay Direct Debits
- If there are any changes to the amount, date or frequency of your Direct Debit, Reading Borough Council will notify you 10 working days in advance of your account being debited or as otherwise agreed. If you request Reading Borough Council to collect a payment, confirmation of the amount and date will be given to you at the time of the request.
- If an error is made in the payment of your Direct Debit, by Reading Borough Council or your bank or building society you are entitled to a full and immediate refund of the amount paid from your bank or building society.
 - If you receive a refund you are not entitled to, you must pay it back when Reading Borough Council asks you to.
- You can cancel a Direct Debit at any time by simply contacting your bank or building society. Written confirmation may be required. Please also notify us.