

Reporting Crime & Nuisance

Community Information for Katesgrove Ward residents

Your community

We live in a great community, but you may sometimes have worries about things going on in your neighbourhood, such as drug dealing, speeding cars, fly-tipping or litter.

This leaflet has been produced as part of a dedicated approach to reducing anti-social behaviour in Katesgrove, to help you know who you can speak to if you have concerns.

Keep it handy: you never know when you might need it.



CRIME including drug dealing and Anti-Social Behaviour

- Contact the police to report a non emergency crime via the TVP website:
www.thamesvalley.police.uk
- Call the Police on the non-emergency number **101**.
- In an emergency, call **999**.
- If you have information but would like to remain anonymous, please call **Crimestoppers** on **0800 555111**.
- The Reading Borough Council Anti-Social Behaviour Team work with the Police and can be contacted via the call centre on **0118 937 3787** or via the email **ASB.Team@reading.gov.uk** The team will expect complainants to keep a log of incidents to help with a case. You can also report ASB to the team via **reportableapp.com** and select service provider Reading



If you can, keep a note of any suspicious activities and of any distinguishing features of the suspect like sex, age, build, and if they were carrying anything. If a car is involved, try to remember the colour, make, type and registration number.

Any details you can give provides us with evidence to help identify individuals and take appropriate action against them using the tools and powers available to tackle anti-social behaviour.

Borough Council. The Noise App is the ASB Team's preferred method for reporting noise nuisance as they can hear what you are hearing. These apps can be downloaded on a smart phone.

Photographic evidence is welcome and should be emailed to the Police. Residents should not put themselves at risk in taking photos or videos and should be careful that the angle of the photo does not reveal who took it. The Police advise that photos should not be posted publicly/online/on social media.

Motorbikes & motorised scooters



Police have the powers to seize motorised scooters, motorbikes, mini motorbikes or similar forms of motorised transport that are used to cause a nuisance in neighbourhoods. If a vehicle is being driven in a manner causing alarm, distress or annoyance on land without permission or without due care and attention, the Police can:

- Order a person to stop driving the vehicle
- Seize and remove the vehicle
- Enter a premises where they have reasonable grounds to believe the vehicle may be present.

To allow the Police and Reading Borough Council to take action to deal with motorbike nuisance, information is needed from those who witness it. We are asking residents to report every anti-social incident with relevant information. Please report as much information as you can using the contact details above or request a diary sheet from the ASB team: **ASB.Team@reading.gov.uk**

Reading Borough
Council Housing



If you have any concerns or issues around council properties please phone 0118 937 3757.

PROBLEMS WITH VEHICLES

PARKING

Road markings such as red or yellow lines, loading bays, bus stops and residents zones indicate that some sort of restriction applies. **You** are responsible for making sure your vehicle is parked correctly and is not causing an obstruction.

Parking on pavements can obstruct and seriously inconvenience people using wheelchairs, people with visual impairments and those with prams or pushchairs. If it is a persistent problem then call the Police on non-emergency number 101, with details of the vehicle and its location.



- Photos are helpful, but do not endanger yourself when taking them.

SPEEDING

If you would like to be involved in a project such as Community Speedwatch, please contact Katesgrove Community Association.

LITTER, GRAFFITI etc.

Register online or download the free app at <https://loveclean.reading.gov.uk/account/logon> to report any environmental issues (including graffiti, dog mess, broken street furniture, lights etc.) You can also send photos of the problem.

Alternatively, please call **0118 937 3787** to speak to **Reading Borough Council**.
Keep a note of the reference number they give you.

FLY-TIPPING is a crime and the

Council will always prosecute if there is sufficient evidence. To report fly-tipping, please call the council on **0118 937 3787**. Please provide details of where & when the dumping happened. Describe the people involved and vehicle registration, make, colour etc.

BIKE SECURITY

Get your bike security marked and registered at BikeRegister or with Immobilise. Record details of your bike such as the frame number and take a photo of it. Use good quality locks such as D-locks. Lock the frame and both wheels to the cycle parking stand. Remember safety begins at home and take the same care to lock your bike securely at home as you would on the street.



NOISE

If a building site, business or noisy neighbour is a problem outside of acceptable and/or permitted hours, contact the **Reading Borough Council call centre on 0118 937 3787** and you will be put through to Environmental Health or the Anti-Social Behaviour team, depending on the problem.



Katesgrove Community Association

- KCA is made up of residents that work with the police, local authority and other agencies on issues that matter to you. KCA usually meets every other month and also arrange regular environmental clean ups and put on events for local residents. We would love more residents to get involved.
Website: www.katesgrove.org.uk
Facebook: www.facebook.com/katesgroveresidentsassociation
Email: Katesgrovecommunity@gmail.com



- **Neighbourhood Watch** schemes are community initiatives owned and run by their members. They work by developing a close relationship between community members and local police. To find a Watch scheme near you, go to: www.ourwatch.org.uk/postcode-search
- **Thames Valley Neighbourhood Alerts** - sign up to www.thamesvalleyalert.co.uk to receive updates, news and alerts on local Policing in our community.



“ Please help Reading Borough Council and the Police make your neighbourhood cleaner and safe – we do our best to spot problems, but it helps if you let us know about areas we might have missed. Together we can make things better – just contact us ”