

Reporting Crime & Nuisance

Community Information for Whitley Wood residents

Your community

We live in a great community, but you may sometimes have worries about things going on in your neighbourhood, such as drug dealing, speeding cars, fly-tipping or litter.

This leaflet has been produced as part of a dedicated approach to reducing anti-social behaviour in Whitley Wood, to help you know who you can speak to if you have concerns.

Keep it handy: you never know when you might need it.



CRIME including drug dealing and Anti-Social Behaviour

- Contact the police to report a non emergency crime via the TVP website: ww.thamesvalley.police.uk
Call the Police on the non-emergency number **101**.
In an emergency, call **999**.
- If you have information but would like to remain anonymous, please call **Crimestoppers** on **0800 555111**.



If you can, keep a note of any suspicious activities and of any distinguishing features of the suspect like sex, age, build, and if they were carrying anything. If a car is involved, try to remember the colour, make, type and registration number.

- The Reading Borough Council Anti-Social Behaviour Team work with the Police and can be contacted on **0118 937 3787** or via email ASB.Team@reading.gov.uk The ASB Team will expect complainants to keep a log of incidents to help with a case. *You can also report ASB via Reportableapp.com and select service provider Reading Borough Council. The **Noise App** is the ASB Team's preferred method for reporting noise nuisance as they can hear what you are hearing. These apps can be downloaded on a smart phone.*

Any details you can give provides us with evidence to help identify individuals and take appropriate action against them using the tools and powers available to tackle anti-social behaviour.

Photographic evidence is welcome and should be emailed to the Police. Residents should not put themselves at risk in taking photos or videos and should be careful that the angle of the photo does not reveal who took it. The Police advise that photos should not be posted publicly/online/on social media.

Motorbikes & motorised scooters



Police have the powers to seize motorised scooters, motorbikes, mini motorbikes or similar forms of motorised transport that are used to cause a nuisance in neighbourhoods. If a vehicle is being driven in a manner causing alarm, distress or annoyance on land without permission or without due care and attention, the Police can:

- Order a person to stop driving the vehicle
- Seize and remove the vehicle
- Enter a premises where they have reasonable grounds to believe the vehicle may be present.

To allow the Police and Reading Borough Council to take action to deal with motorbike nuisance, information is needed from those who witness it. We are asking residents to report every anti-social incident with relevant information. Please report as much information as you can using the contact details above or request a diary sheet from the ASB team: ASB.Team@reading.gov.uk

Reading Borough
Council Housing



If you have any concerns or issues around council properties please phone 0118 937 3757.

PROBLEMS WITH VEHICLES

PARKING

Road markings such as red or yellow lines, loading bays, bus stops and residents zones indicate that some sort of restriction applies. You should also not stop or park:

- near a school entrance
- anywhere you prevent access for emergency services
- opposite or within 10 metres (32 ft) of a junction except in an authorised space
- near the brow of a hill
- opposite a traffic island or another parked vehicle (if this causes an obstruction)
- on a bend
- in front of an entrance to a property

YOU are responsible for making sure that your vehicle is parked correctly and is not causing an instruction.

Parking on pavements can obstruct and seriously inconvenience people using wheelchairs, people with visual impairments and those with prams or pushchairs. If it is a persistent problem then call the Police on non-emergency number 101, with details of the vehicle and its location.



SPEEDING

Speeding is dangerous and anti social. Most roads round here have a speed limit of 20 or 30mph. Call the police on 101 if you believe speeding is a problem on a road.

- Photos are helpful, but do not endanger yourself when taking them.

LITTER & DUMPED RUBBISH

- Register online or download the free app at <https://loveclean.reading.gov.uk/account/login> to report any environmental issues (including graffiti, dog mess, etc). You can also send photos of the problem.

Call **0118 937 3787** to speak to **Reading Borough Council**. Keep a note of the reference number they give you.



Fly Tipping

is a crime and the council will prosecute if there is sufficient evidence. To report fly tipping please call the Council on **0118 937 3787** and please provide details of where & when the dumping took place and any details of people/vehicles involved.

BURGLARY CRIME PREVENTION ADVICE

- Close and lock all your doors and windows when going out or to bed
- Keep valuables out of sight and register them at www.immobilise.com
- Don't advertise that you're out; invest in a light timer switch
- Look after your garden and secure side gates, keep fences and hedges lower at the front of the property and do not leave tools lying around

If you live in a block of flats:

- Always ensure communal doors are shut behind you and do not let anyone follow you in
- Don't buzz anyone in that you don't know
- If you live on the ground floor, ensure your windows are shut and locked whenever you go out

Whitley Wood Community Centre

- WWCC runs activities for local residents such as coffee mornings (Tuesday 10am – 2pm), over 50's social club (Wednesdays 11am – 2pm) and Social Hub (last Tuesday of every month 10am till midday). In addition WWCC run some children's holiday clubs and the hall can be hired by private groups or by residents for parties. For more information and to keep up with events follow them on Facebook [@whitleywoodcc](https://www.facebook.com/whitleywoodcc) Email: coordinatorwwcc@gmail.com Telephone: **0118 987 5694**

- Neighbourhood Watch schemes are community initiatives owned and run by their members. They work by developing a close relationship between community members and local police.

To find a Watch scheme near you, go to:

www.ourwatch.org.uk/postcode-search

- Thames Valley Neighbourhood Alerts - sign up to www.thamesvalleyalert.co.uk to receive updates, news and alerts on local Policing in our community.
- If you would be interested in joining a local group to discuss solutions to community issues in South Reading, please contact the Neighbourhood Initiatives Team on Neighbourhoodinitiatives@reading.gov.uk



“ Please help Reading Borough Council and the Police make your neighbourhood cleaner and safe – we do our best to spot problems, but it helps if you let us know about areas we might have missed. Together we can make things better – just contact us ”